

SHIELDS

QUALITY GUIDELINES



GUIDELINE

PURPOSE

Created to **SUPPORT** our team in ensuring a common **QUALITY** standard for all equipment delivered to Shields' customers.

GUIDELINE

SUMMARY



DISCOLORATION

Paint damage which doesn't affect function is accepted, metal discoloration isn't

OXIDATION/RUST

Rust is not accepted anywhere on a unit



SCRATCHES

Minor scratches which do not affect functionality or information are acceptable

DAMAGE

Broken connectors and housing is not accepted



SUNSHIELDS

Minor scratches or discoloration is accepted providing full functionality

MISSING PART

Removable mechanical parts essential for the function must be present



CABINETS

Internal racks and brackets should be intact minor damage repaired

LABELS

Missing characters or poor adhesion is not accepted



DEFORMATION

Units in need of light repair will be fixed

CABLE CAPS/DUST

Missing caps/dust covers on optical interfaces is not accepted



*All unaccepted equipment is recycled